

Terrapin Engagement Plans

Simple Plans for Tech Enhancement & Support

Overview

Start with: Terrapin Protect

Then Choose One:

- **Terrapin Essentials**
Combines with Terrapin Protect for all support, consulting, and oversight of your tech system, including remote support
- **Terrapin Prime**
Offers all the features of Terrapin Essentials plus includes on-site support

	Protect	Essentials	Prime
IT Alert Network Monitoring	✓	✓	✓
Anti-virus/anti-spyware software	✓	✓	✓
DataProtect Backup	✓	✓	✓
Email spam filtering	✓	✓	✓
Web content filtering	✓	✓	✓
Managed Firewall Device <i>(as needed)</i>	✓	✓	✓
Daily oversight of network, backups, and security protection	✓	✓	✓
Server & workstation security updates, OS patching, maintenance & optimization		✓	✓
Network Tech Audit & Documentation		✓	✓
Consulting		✓	✓
Project Management		✓	✓
Tech Vendor Management		✓	✓
Network Engineer Support - Remote		✓	✓
Emergency/After-Hours Support - Remote		✓	✓
Network Engineer Support - On-site			✓
Emergency/After-Hours Support - On-site			✓
Monthly Investment	From \$29	From \$149	Custom



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Small Business Tech Solutions Since 1990